

Sound familiar?

Technology problems don't wait for closing time

Internet or Wi-Fi drops during business hours.

Slow, out-of-date computers.

Email accounts compromised by phishing.

Days without systems after a hurricane.

Your tech person doesn't answer, or takes weeks.

A different invoice every month.

If any of these sound familiar, your business needs a technology partner that prevents problems, not just one that fixes them.

Let's talk

Request your free technology assessment

We visit your business, evaluate your technology, and deliver a report with recommendations. No cost, no obligation.

 (484) 347-4939, call or WhatsApp

 contact@dracobella.com

 dracobellapr.com



Scan to visit
our website.

Service area

Businesses in southeast Puerto Rico

Arroyo

Guayama

Patillas

Maunabo

Yabucoa

Humacao

Salinas

and nearby towns

Pedro Garcia, President
DracoBella LLC, Arroyo, Puerto Rico



Technology that works. Support that responds.

Complete technology support for small and medium-sized businesses in southeast Puerto Rico.

Support request

Resolved

-  **7:42 a.m.** The front desk reports the billing system won't connect.
-  **7:48 a.m.** Remote support connects and checks the workstation.
-  **7:55 a.m.** Access restored. The office keeps serving customers.

Why DracoBella

Your IT department, based in the southeast



Truly local

We're based in Arroyo. When your business needs someone on site, we're there within 24 hours, not whenever a San Juan provider can fit you in.



Proven experience

More than 16 years in technology support, from small offices to organizations with hundreds of users.



Hurricane-ready

Backups, backup internet, and a written recovery plan to get your business running again as quickly as possible.



Fixed, predictable cost

One monthly fee that covers complete support. No surprise invoices.

We explain everything in plain language and look after your technology as if it were our own.

Services

Everything your business needs, in one package



User support

Help desk, remote support, and on-site visits within 24 hours.



Network and infrastructure

Wi-Fi, firewall, switches, servers, and network monitoring.



Platforms and devices

Microsoft 365, Google Workspace, computers, laptops, and mobile devices.



Security and backup

Phishing and ransomware protection, plus tested backups.



Vendor management

Internet, manufacturers, warranties, and licenses through one contact.



Technology planning

Management meetings, device refresh plans, and annual budgeting.

How we get started

From first visit to ongoing support

1

Free assessment

We review your network, devices, accounts, and backups.

2

Clear proposal

A findings report and a fixed monthly fee.

3

Smooth transition

We document everything and make changes after hours.

4

Ongoing support

Help desk, monitoring, on-site visits, and management meetings.

Pricing model

Computers and laptops

per device

Infrastructure

network, Wi-Fi, servers

Platforms

Google, Microsoft 365

Vendor management

internet, manufacturers

"[Client testimonial: one or two sentences about the results.]"

[Name and title], [Company name]